

Dr. Charlotte Neuhauser

The teacher who teaches police takes a lesson

By SHERRY KAHAN

Dr. Charlotte Neuhauser once received a challenge she simply couldn't resist.

"In the class on management I teach at Madonna College, one of the police officers attending told me I really didn't know how it was on the job," she recalled.

Fadeout. The next scene shifts to Dr. Neuhauser holding on for dear life in a squad car as its makes a fast run through the streets of Westland.

"I feel if I am teaching, I have to know what I teach," says Dr. Neuhauser, a Farmington resident who earned her Ph.D. at Wayne State University. "If someone in class challenges me, I have to go and find out how it really is."

Dr. Neuhauser found herself on four fast runs during the 2 p.m. to midnight shift.

"They scared me out of my liver," she says. "My foot was almost pressed through the floor as I instinctively tried to brake. We came to a corner where we had a red light and we were going fast. I looked around and couldn't find a hole. But somehow the driver found one."

"I found myself asking, 'Why am I doing this?'"

DR. NEUHAUSER nonetheless enjoyed the patrol so much that she is toying with the idea of trying for a position on the reserve police force in Farmington or Farmington Hills.

"I liked the atmosphere and the challenge of fast decision making," she said. "I might have something to offer. A lot of their work has to do with community relations. Also there are a number of police matters I'd like to research, and unless you experience it you can't get the real flavor."

Dr. Neuhauser, who worked as a teacher and a designer of computer systems before coming to Madonna, said she was interested in the use of computers for police work.

"There is a good law enforcement information network," she explained. "They are also beginning to put computer terminals in cars. The trained animals have the potential of doing away with the necessity of writing reports, as well as helping police to do a better job."

Biblical music is topic of 3-day seminar

Frank Garlock, an authority on music and how it affects people, will conduct a "Symphony of Life Seminar" in First Baptist Church of Farmington Aug. 24-26, at 7 p.m. each evening.

Garlock is an extension staff lecturer for Bob Jones University in Greenville, S.C.

The seminar is designed to provide Christians with an understanding of the Biblical principles of music and its application to Christian living.

"A symphony is a growing together of varied sounds, and the seminar will bring together the varied aspects of Christian living and show how they converge in the music of any group of people," he says.

Titles of seminar subjects are "You're Putting Me On," "The Music Is the Message," "Pop Goes the Music," "A New Song," "Understanding Teen Problems," and "The Rock of Ages Versus the Age of Rock."

SOME OF THE questions for discussion will be "Does the Bible have absolute standards of music for the Christian?" "Is preference of a style of music just a matter of personal taste?" and "Can contemporary music be used to communicate the gospel?"

One of Garlock's most popular lectures is called "The Dangers of Rock Music."

More than a quarter of a million copies of his publications have been sold in the last two years. They include "The Big Beat, A Rock Blast," "Jesus Christ, Superstar: Blessing or Blasphemy?" and "Can Rock Music

Dr. Neuhauser found the early hours of her shift fairly routine as the police rode around checking on things.

"When families started coming home, the number of calls picked up," she noted. "We checked on vandalism, a drug incident at a school, a woman who had been beaten by two men, a man beaten by teenagers and someone flashing a weapon at a driver."

THERE WERE also auto accidents. The police officers were forced to write up the endless string of reports. As soon as they finished one, they heard a screech and a crash right behind them, and they had to start all over again.

Did the teacher learn anything she could pass along to her management classes?

"I got some insight into some of their problems," she said. "I was impressed by how fast they have to make decisions, some of them life and death ones."

This particularly struck Dr. Neuhauser because officers had told her in management class how they were managed like babies but still expected to make tough decisions. "There's a conflict here," she said.

"There's been many changes since the 60s, and the result is that we have been forced to reconsider how to treat people. Even the military has changed on this. The idea used to be just to tell them to do something. But the young fellow from the 60s won't tolerate dictatorial management."

"Managers have to learn to deal with their people differently," Dr. Neuhauser said.

"ONE PROBLEM they run into a lot involves family difficulties," she said. "Policemen hate to be called in because they are explosive situations. Some officers are good at handling these situations without becoming rough. The ones I talked with don't like to have to deal with the people roughly. They want to learn more about how to handle them."

Dr. Neuhauser feels officers who study more are often better policemen.

"Research indicates that police officers with a college education have



Dr. Charlotte Neuhauser of the Madonna College faculty pays close attention to Westland police officers Ken Weck (left) and Donald Walker before joining them on patrol. (Staff photo by Bob Woodring)

fewer complaints made against them and fewer accidents than other policemen.

"The reason seems to be an increase in self-concept. From the college program they get an improved self-image. They become more broad-minded and learn alternative ways to deal with situations."

But, she pointed out, when police are evaluated for promotion, the basis is often the number of tickets they have written or the number of arrests they have made.

Some officers object to this, saying that good police work reduces the necessity of writing tickets and making arrests.

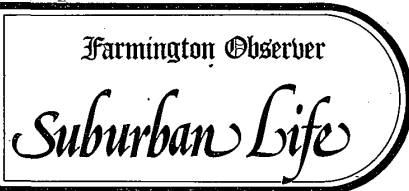
The Farmington resident has noted considerable antagonism from policemen on the subject of female officers.

"I feel there is a place for women on the police force," she said. "I would have difficulty thinking of a place a woman would not fit in with the exception possibly of a big riot situation."

SOME THINGS she thinks women can do especially well include being



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sympathetic and supportive at the time of an accident and working with the woman while her male partner works with the man in a family fight situation.

She also believes women would be good dealing with teenagers, but she frowns on the idea of teens being their exclusive property.

"We know that males can feel for juveniles the same kind of empathy that women can."

Then she laughed. "I know a lot of officers in my class will tell me I'm naive for having these opinions." Dr. Neuhauser will be back in the fall in front of two classes that police officers and others interested in management problems are welcome to

take. One is called principles of management, the other research and management.

She also hopes to go for more rides in squad cars, so that she'll have a picture of every shift. Meanwhile if any police officers challenge her with the fact that she doesn't know it like it is, she can answer, "I'm learning."



FRANK GARLOCK

Be Sacred?"

After receiving his BA degree from Bob Jones University, Garlock earned his MA from Eastman School of Music in Rochester, N. Y. Post-graduate work has included study with Robert Shaw, conductor of the Atlanta Symphony.

For 13 years, Garlock served as chairman of the music theory department and director of brass ensembles at Bob Jones University. He presently serves as minister of music at Southside Baptist Church in Greenville, and is music director of The Wilds, a Christian Youth Camp in Rosman, N. Y.

Inquiries on the seminar will be taken by calling the church office, at 474-8339.

Alpha Epsilon Pi sets 64th meeting

The 64th anniversary convention of the Alpha Epsilon Pi fraternity will meet from Aug. 18-21 at the Michigan Inn in Southfield.

Don Rudick of Southfield, an executive with the Chatham Food stores and a Supreme Governor of AEPI is convention chairman.

Helping plan the event are members from many Oakland County communities including Michael Anusach, David Linder of Farmington Hills and Stuart Lockman of Birmingham.

Others are Jeff Golding of West Bloomfield, Lawrence Hyman of Troy, Gary Hoberman of Oak Park and Alan Stiebel of Huntington Woods.

The committee is planning a number of educational and social events for convention delegates.

Among the scheduled activities is a leadership institute to be conducted by AEPI Executive Secretary Sidney Dunn, a former Detroit and alumnus of Wayne State University.

An evening at Pine Knob to hear

the rock group Sha Na Na is scheduled for Thursday, Aug. 18 and on the 19th, an athletic competition will take place at the Southfield Civic Center. This will include an undergraduate vs. alumni softball game.

A pizza party is the featured attraction for Friday night and will take place at the hotel.

Highlight of the convention will be an Awards Dinner, at which outstanding "individual and chapter achievements are recognized. The dinner will be Saturday evening at the hotel.

Edward D. Gold, a Southfield attorney and Supreme Master of Alpha Epsilon Pi will turn over the master's gavel to his successor, Robert Silverman of Lawrence, Mass., at the dinner.

All alumni, active or inactive, may attend any or all of the convention activities, according to Linder.

For information call Michael Anusach at 357-5910 or 259-3020.

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