Oakland government managers in training

Will 400 middle managers in Oak-land County government and the municipalities be better supervisors in the months ahead?

the months ahead?

That question will be asked by county officials and consultants as they study the effects of a recent, intensive, training seminar.

"We don't train because it's sophis-

: "We don't train because it's sophis-ticated or because it's the modern thing to do," said James Dunkel, director of personnel for Oakland County. He said a analysis of super-visory expertice conducted earlier in the year had revealed a number of

Service Organization Consultants, the firm which conducted the 40-hour training session, said the analysis had shown that employees had been promoted to supervisory level without adequate training.

There was a definite feeling around Oakland County that the government was having its problems, Ms. Albrecht said.

The seminar, according to Ms. Albrecht, explored a variety of problems, including absenteeism and alchoholism.

For the most part, though, the semi-ar stressed more mundane topics

such as communication, leadership skills and analyzing and reducing per-formance problems. Governmental supervisors face different motivational problems, Ms., Albrecht said. "Nobody wants to feel that he's just shuffling paper.

paper, both knows there are loads of forms which have to be filled out, but not everybody knows why they're so important, she said. Supervisors have to stress that they are indeed necessary, and if they're not, he must be able to work to change them. Ms. Alknowle variating.

professors at the University of Detroit.
will be looking for changes of behavior
on the part of the supervisors. "Are
they better supervisors than before?
That's the question we'll be asking,"
she said.

Service Organization Consultants will be examining the effects of the seminar in the future. The training seminar was sponsored by Oakland County and was partially funded by a \$23,000 feveral grant made possible by the Inter-governmental Personnel Act. Th county supplied \$22,000. Local units contributed a total of \$10,000 for the program.

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