## **Retail activity**

## Merchants talk about what's hot

## By Chris Rizk

The stock market may be down, but sales are up at local stores dur-ing the holiday shopping season, Farmington-area merchants are

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'Hy Depite predictions of a dismal the predictions of a dismal 'saving area hot. 19, consumers are out in full force.
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merc'i We don't have December sales redigures yea. But so far, sales appear to be the same as last year.' said general manager kinberly Kain of 'functers Square/Taily Hall, at 14 'Mile and Orchard Lake Road in 'for We're running nine different ads'' This year, consumers are headed for more personal items, ranging 'for merc's present'.

'We don't have December sales figures yet. But so far, sales appear to be the same as last year.'

— Kimberly Kain general manager Hunters Square/Tally Hall

from stationery to personalized housewares. Last year's hot sellers, personal computers and computerized toys, are giving way to cellular telephones and video cameras.

LOCAL CONSUMERS, tired of shopping mails and mass mer-chandisers, are returning to local merchants within heir communities, said Jon Grant, president of the Farmington-Parmington Hills Chamber of Commerce and Farm-ington-based Reliance Forms and Supplies. "I think we're seeing a shift in at-titudes in mail shoppers," Grant

said. "Outdoor shopping appears to be in." A study on downtown Farmington shopper habits released this summer A study on downiown termine shopper habits released this summer supports his statement. More than 70 percent of the downtown shoppers surveyed were from Farmington/ Farmington Hills. Marmel Gitts and Toys co-owner Gaye Smith sald emphasis is on per-cent service.

Gaye Smith and emphasis is on per-oral service. The event of the service of the service of the service of service of service of service of the service of service seems to be the important ingredient in bringing back customers once they've picked a place to shop.

ers once they ve proceed a shop. For Smith, whose shop is at 28857 Orchard Lake Road in Farmington Hills, shoppera' comments help guide her actions when making deci-sions on what to sell and how to dis-

play her merchandise.



Marmel Gifts & Toys co-owner Margo Mellen discusses children's games with a customer. Please turn to Page 9



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