

### IN BRIEF

#### Area physician elected

**D**r. Jaclyn Randel, a Farmington Hills resident and a physician at Oakwood Hospital in Dearborn, was elected recently as vice chair of the Michigan Academy of Family Physicians Residence Section.



Dr. Jaclyn Randel

Randel is a third-year resident in the hospital's Family Practice Residency program and a 1989 graduate of the Wayne State University School of Medicine. Her term as vice chair began in June, and one of her first duties was to serve as a resident delegate to the MAFF's Congress of Delegates, which was in Traverse City in July. She also will be a delegate from Michigan in August at the National Conference of Family Practice Residents in Kansas City. Randel's other responsibilities include planning two annual conferences for the organization's residents on topics ranging from sports medicine to dermatology. Randel earned her bachelor's degree in chemical engineering from WSU in 1985. She grew up in West Bloomfield and graduated from West Bloomfield High School in 1981. She said she believes specialists have their place in medicine, but she truly enjoys family medicine. "I like the wide variety of patients I see," she said, "and the fact that I can work with both adults and children."

#### Phone hours expanded

**D**etroit Edison customer telephone representatives are available 8 a.m. to 7 p.m. Saturdays and 8 a.m. to 7 p.m. weekdays, as the utility expands normal telephone business hours. Previously, only emergency calls were handled Saturdays and after 5 p.m. weekdays. "Detroit Edison's telephone representatives have always been available 24 hours for emergencies," said Robert J. Buckler, an Edison vice president. The change is part of the utility's effort to improve service, he said. The utility is installing a new \$3 million phone system that will be ready by the end of the year.

## Farmington doctor on 'Rescue' TV show

### National spotlight on area hospital

By Leonard Pogor  
staff writer

**F**OR DR. SAM ROBLES of Farmington, it was just a routine night at Garden City Osteopathic Hospital's emergency room three months ago.

But it was exciting enough for a production company to spend six days at the hospital filming interviews of Robles and others for an upcoming network TV program of "Rescue 9-1-1."

The program, to be from 12 to 15 minutes long, will be aired in September at the earliest. The program will focus on the actions of a Dearborn Heights girl, Stephanie Westenberg, 5, who called the emergency 9-1-1 number and reported that her mother was in bed experiencing chest pains and breathing problems.

The department kept the girl on the phone for eight minutes while it had an emergency medical services crew rush to the Westenberg home.

The EMS crew rushed the mother, Mary Jane Westenberg, who had given birth to an infant just three weeks before, to Garden City Hospital's emergency room where Dr. Robles, emergency department assistant director, was on duty.

"The mother was experiencing severe pain," he recalled of the May 7 emergency room visit. "We checked for chest pains and fortunately the test results were negative."

Subsequent tests disclosed a gall bladder problem. The organ was removed during surgery later in May.

Dr. Robles (who quipped that he is 44 but "if anyone asks, I'm 39"), is no stranger to TV lights. He was interviewed by an Atlantic City, N.J., TV station for medical comments on sunburn.

When the "Rescue 9-1-1" is broadcast, it will be his first national TV exposure.

THE DOCTOR cited the importance of the program because it "focuses on a problem." He said this program will show that people with chest pains shouldn't "stay at home" but should get help. The program "is very helpful" in teaching



Dr. Sam Robles is interviewed by a "Rescue 911" TV crew about his role in the emergency room when

Mary Jane Westenberg was brought in after experiencing chest pains and breathing problems.

ing children how to call for emergency help.

The Dearborn Heights girl, who learned about the 9-1-1 phone system in school, and her mother were interviewed by the production crew.

Actresses played the mother and daughter for the TV production while Robles portrayed himself in the re-enactment of the emergency room drama.

During the real thing, Robles quoted the mother as saying she thought she was going to die.

While it was a routine night for the doctor, Robles said that he didn't think it would "get this much attention."

Lisa Stahl, field coordinator for the production crew, said a Dearborn Heights policeman called her company, based in Hollywood, Calif., about the Westenberg incident and suggested it may be used for the TV show.

The production company agreed and had researchers and producers get information and plan the production.

**An EMS crew rushed the mother, Mary Jane Westenberg, to Garden City Hospital's emergency room where Dr. Sam Robles, a Farmington resident, was on duty.**

# THE TERM "AFFORDABILITY" JUST FOUND THREE NEW VEHICLES OF EXPRESSION.

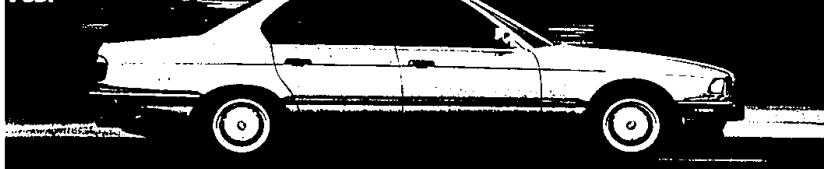
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