

Library plans patron survey

If every resident of Farmington and Farmington Hills had used the community library during 1986, each resident would have averaged 6.03 visits and checked out 7.41 items.

These statistics, as well as many others, were obtained from the last output measures survey conducted by the Farmington Community Library. During the week of Oct. 25, the library will again be conducting this survey of patrons using library facilities and services.

This will be done by using short, simple survey forms that library patrons will be asked to fill out during the week, in combination with a series of statistical measurements recorded by library staff. This data will include:

■ An analysis of who actually uses the library in the community and what sort of materials are checked out.

■ A measurement of how successfully patrons find what they have come to the library to get — information or library materials.

■ A measurement of how many and how completely reference inquiries are answered, both in person and on the telephone.

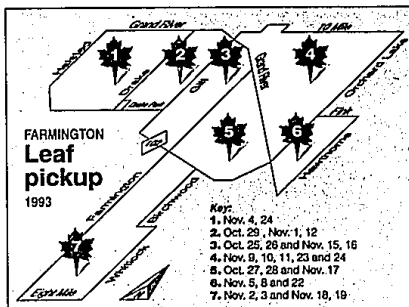
■ Tracking how materials are actually used in the library building and when the busiest and least busy times occur.

Analysis of the data gathered during this week of "output measures" will enable the library to focus on fulfilling unmet patron needs and enhancing services, according to library officials.

"We've purchased Infotrac (used to computer access articles)," said librarian Sherri Vaughn. "We've also purchased a fax machine and increased our titles in foreign languages."

Those are only a few of the ideas patrons have given the library, she said.

The American Library Association developed the concept of "output measures" to assist libraries in collecting data on all types of library operations to measure and evaluate public library services. These statistics are one component of the library five-year plan of action. The library welcomes suggestions at any time on these matters at 553-0300.



The leaf pickup program for Farmington residents begins Oct. 25 this year. This map shows the area schedules and dates of pickup. Residents are requested to rake leaves onto the right-of-way area between the sidewalk and the curb on uncurbed streets. Leaves should be raked to the edge of the street. Leaves must be bagged for regular pickup on weeks not scheduled. All vehicles must be parked on private property during leaf pickup hours of 7:30 a.m. to 4 p.m. This schedule is subject to change due to weather or other factors.

TAMARA GRAYSON/STAFF ARTIST

Mall plans Halloween party

Tel-Twelve Mall is holding a Halloween party for children, 11 a.m. to 2 p.m. Saturday, Oct. 30.

The party, held at the mall's center court, is one of a series of Saturday events for children.

The party will include:
■ An appearance by Dracula the Magician, 11 a.m.
■ Snack time, 11:30 p.m.
■ A scary Halloween tale, delivered by a witch, noon.

■ A Halloween arts and crafts show, 12:30 p.m.

■ A performance of the story "Halloween Mischief" by The Mask Puppet Theater of Ann Arbor, 1:30 p.m.

Events culminate with a costume contest at 2 p.m. Prizes will be awarded for the scariest, cutest and funniest costumes.

Tel-Twelve Mall is at the corner of Telegraph and 12 Mile roads, Southfield.

INKWELL

Inkwell provides information about educational issues and people in the Farmington area. Mail information to: Inkwell, The Farmington Observer, 21898 Farmington Road, Farmington 48336, or send information via fax to 477-9722. Please include a daytime phone number on your news release. Items will not be taken over the phone.

■ UN REPLICA

Farmington Hills Mercy Hill School hosted the annual Model United Nations simulation Oct. 15-17. Each of the nearly 300 delegates was assigned a country to represent and then assigned to either the political, social, economic or security council committee. The delegates debated world issues for the simulation is a competition for awards with judges from Mercy High as well as representatives from the United Nations Association of the USA.

Many area high schools participated, including Birmingham Brother Rice, Birmingham Marian, Livonia Ladywood, University of Detroit Jesuit, Academy of the Sacred Heart, Cranbrook, Detroit Country Day, Dearborn High, Troy High, L'Anse Creuse North and Southfield-Lathrup.

■ MERCY MOVERS

Mercy senior Jessica Danou won first place in a state-level competition in the sixth annual National Peace Essay Contest

sponsored by the United States Institute of Peace. She received a \$500 scholarship for her winning essay. Also, seniors Jen Werner, Sara Horgan of Farmington Hills and Yvonne Bankowski of Redford were accepted into "Who's Who Among American High School Students" for their achievements on the National Engineering Aptitude Search Test.

■ VILLAGE STUDENTS

Warner Middle School is one of 10 southeastern Michigan schools that will share a \$500,000 grant from the Governors/Ameritech Partnership. The schools will become part of the five-state electronic "learning village." The learning village is a cooperative effort between the governors of five Midwest states and Ameritech. Using computers linked by telephone lines, students at the schools will be able to interact with other students, collaborate on joint projects and gain access to news and other information.

■ MERIT MENTION

Mercy students Kathryn Balcer of West Bloomfield, Katherine Brady of Farmington Hills, Jennifer Buckley of Farmington Hills and Flannery Campbell of Detroit have been named Commended Students in the 1994 National Merit Scholarship Program. Students are honored for their performance on the 1992 Preliminary SAT/National Merit Scholarship Qualifying Test.

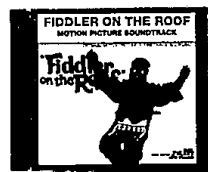
"My ad paid for itself"

When Don Simmons ran his Observer & Eccentric Classified ad, he was amazed at the "many, many calls" he received. "My ad paid for itself many times over!" he said. Join Don Simmons and Reach Michigan's Finest Suburban Market

It took just one ad

Todd Schou sold his "pop-up" trailer with just one Observer & Eccentric Classified ad. In fact the first call turned out to be his buyer. Join Todd Schou and Reach Michigan's Finest Suburban Market

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