# Commission agrees with customers: increase rates review

Wednesday, Aug. 31

10 a.m. — Capitol Report 10:30 a.m. — Madonna magazine
11 a.m. — Study in scripture
11:30 a.m. — Amveta
Noon — The way the truth and

Wilson

3 p.m. — Farmington's past people and places: John and Shirley Richardson

3:30 p.m. — Pawa with a cause

4 p.m. — Crisla in the modern

3:30 p.m. — Crais in the mount family: teen concerns 5 p.m. — Impact video 5:30 p.m. — Groove session 6 p.m. — Senior messenger 7 p.m. — The word of life: Peter's perspective 7:30 p.m. — Good health: specification of the series of the serie

7 p.m. — The word of life: Peter's perspective
7:30 p.m. — Good health: special delivery
8 p.m. — My vote counts
8:30 p.m. — Lansing connection



increase in cable rates? Well, someone is work-ing on your be-half to keep cable rates low, And that some-one is the

one is the Southwestern Oakland Cable Commission (SWOCC). In

CAREN Cartains Capen Coulins (SWOCC). In fact, it is our job to regulate rates on a local level, so many cable subscribers have called us to see what we can do about the increase in July. SWOCC took action on this is use in May, as soon as we were informed of the July 14 increase. We consuited with the Federal Communications Commission (FCC) and our local attorney to see what could be done. We also net with MetroVision and listed the reasons why we felt an increase should not take place whether the seed of the seed o crease, and showing that it satis-factorily followed FCC guidelines. So your rates went up on July 14.
This may not make you happy,

So your rates went up on July 14.

This may not make you happy, but there are certain things we can do, and certain things we can do. The second was an extended to the forest of the forest of the forest of the forest lived. Secondly, SWOCC can only enforce the nules, but it's the FCC that writes them. And we must follow FCC underline in enforcing those rules. SWOCC Chalman Bill Huttack said it best when he drew the analogy that the FCC handed us a gun with no builtes.

But that basn't totally stopped us. In mid-August, we received the official document (it's called

an FCC Form 1200) that MetroVision filed with us and the FCC to justify this rate increase. Bocause it's so complicated, we plan to have an accounting firm review it. If any discrepancies are found, MetroVision will be required to pay a robate a it did in February. But that's not all. SWOCC has also filed an FCC Form 329 with the FCC. This is beatisally a cable rate complaint for the channels they regulate (24-28 and 47-61) on behalf of the subscribers in Farmington. Farmington Hills and

behalf of the subscribers in Farmington, Farmington Hills and Novi. This complaint begins a legal process that requires our cable company (MetroVision) to domonstrate that its rates are reasonable under the law.

What else can you do? So many times when consumers are upset, they throw up their arms in frustration thinking there's nothing they can do. Your opinion counts. Although we can't promise a prompt drop in your cable rates, at the SWOCC office we keep a record of all cable complaints, no matter what the topic. As in any documents (for mix metaphors) the more complaints the squeakier the grease, and (to mix metaphors) the more complaints the squeakier the wheel. So let us know what you think.

Southwestern Oakland Cable Commission (SWOCC), 24021 Research Drive, Farmington Hills 48335, (610) 473-7256.

You are also free to contact the FCC with your feedback. Federal Communications Commission (FCC), Cable Services Bureau, Consumer Protection Division, 1919 M Street, NW, Weshington, D.C. 20554, (202) 416-0856.

Free TV production classes begin at MetroVision right after Law Day on January and men un new beautiline. What else can you do? So many

Free TV production classes begin at MetroVision right after Labor Day, so sign up now by calling Joan Lillie at 553-7303, ext. 251.

Caren Collins is the Executive Director of the Southwestern Oak-land Coble Commission.

#### CUANNET 12 Monday, Aug. 29

10 a.m. — Travels with Kay: Turkey and Syris 10:30 a.m. — Women on the

Move: I Natural a.m. — Coffee and conversa-

12:30 p.m. — Dollars and sense: M-Care 1 p.m. — Seniors on the Move:

M. Case
1 p.m. — Seniors on the Move:
boxing trainer
1:30 p.m. — The word of life:
Peter's perspectives
2 p.m. — Prescription for your
health: pediatrician

health: pediatrician
2:30 p.m. — Community kids
3 p.m. — North American Indian journal
4 p.m. — Positively: recovery
4:30 p.m. — Clarenceville High
8:chool 1994 commencement
5 p.m. — Home for life: basic
wiring

6 p.m. -

wiring
6:30 p.m. — Bagels and talk
with Tracy and Phil
7 p.m. — Farmington Focus:
Farmington city services
7:30 p.m. — Chaerobics: Lesson 22
8 p.m. — The road: motorcycling
9 p.m. — Your money matters:
mutual funds
9:30 p.m. — Groove seguion.

9:30 p.m. --- Groove session.

Tuesday, Aug. 30 10 a.m. — Summit University 11 a.m. — Praise, praise, praise 11:30 a.m. — Life matters Noon — Adventures with Pirate

12:30 p.m. - Spontaneous sen-

iors 1:30 p.m. — Senior spotlight:

**foto** 

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services for the bearing imslined

p.m. — Salon glamour and etiquette with Gloria: Spe II

p.m. — Dance with Virginia:

10 a.m. — Senior messe

11 a.m. — Community

Thursday, Sept. 1

10 a.m. — Senior messenger 11 a.m. — Community Upbest: homeless 11:30 a.m. — Bagols and talk with Tracy and Phil Noon — Cash talks 12:30 p.m. — Life, liberty and health: hospital billing probquette with Gloria: Sps 11
3 p.m. — Dance with Virginia:
showtime
3:80 p.m. — Library check it out
4 p.m. — Seniors beware
5 p.m. — Crime watch
5:80 p.m. — Living with your
addictions

addictions

8 p.m. — Senlers on the moveboxing trainer
6:30 p.m. — Bluiness and residential news

7 p.m. — Cash talks
7:30 p.m. — Viewpoint

8 p.m. — Salon glamour and etiquette with Gloria: Spa II

9 p.m. — Let's talk with Ben

1:30 p.m. — Medical update:
M.H.I.A.
2 p.m. — My vote counts
2:30 p.m. — Chi-aerobica: Lesson 22

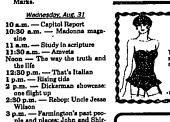
3 p.m. — A moving experience 3:30 p.m. — Animal awareness

p.m. — An old-fashioned ion cream social p.m. — Crisis in the modern

7 p.m. — Crisis in the modern., family; teen concerns 8 p.m. — Novi news week 8:30 p.m. — Cooking with class. barbecce chicken 9 p.m. — Exotic evening: middle

#### Friday, Sept. 2

Request your favorite community access program to be cablecast on Friday between 3, p.m. and 9 p.m. Call MetroVision at 553-7303.



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Wed 12:30m Tus 7:30m
Turn 9 30m
WOMEN'S EYEIGNG
Wed 6 50m
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Hut 7:30m
7:30m
Fit 10:00m

Sun (et) 600pm Thur.
Sun (et) 800pm Fri 100pm Fri 100pm Sat (et)
Thur. (et) 500pm Sat (et)
Thur. (et) 500pm Sat (et)

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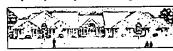
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