



THANKS FOR DOING YOUR PART SO WELL.

Detroit Edison employees want to thank our customers in Southeastern Michigan for both your cooperation and your kindness toward our crews as they worked to restore power in your neighborhoods.

We've heard countless stories of offers of cold drinks to cool us down and hot coffee to keep us going. And, perhaps best of all, the words of encouragement that served so well to boost us.

It was a combination of severe weather conditions over four days that caused all the problems: record-breaking heat, oppressive humidity, three severe thunderstorms with winds between 60 and 80 mph., hail, and approximately 11,000 lightning strikes.

And, as usual, such a forceful display by mother nature took its toll. Trees were uprooted or simply blown over. Electrical lines were ripped from poles and buildings. And 95 percent of Southeastern Michigan experienced severe weather.

For so many, it was an uncertain, difficult time. Nearly 7,400 Detroit Edison line crews, out-of-state utility contractors and office employees worked nonstop to guard downed wires, answer customer calls, clear fallen trees and restore power.

Fortunately, thanks to your patience and understanding in such uncomfortable, inconvenient conditions, we made it through this crisis safely and soundly.

Your thoughtfulness is greatly appreciated by all of us, and we wanted to make sure you knew it.

Detroit Edison remains committed to bringing you safe, reliable electrical service.



**Detroit
Edison**