

**Much is being said about
the rigorous screening
process we put our
doctors through.
But don't worry.
Some survive.**

It's a tall order. And maybe not every doctor is cut out for it. But then if we're going to make things easier for our patients, we must strive to provide quality doctors. So, before any doctors become Blue Care Network doctors, before they ever examine a single patient, they must first meet or surpass some rather lofty standards. Here's what it takes. First, all doctors (personal care physicians and specialists) are reviewed against specific written criteria. (Quality of care is the thing we're measuring here.)

Moreover, an on-site inspection is conducted by specially trained staff and the results are reviewed by Blue Care Network doctors in the area.

Patient satisfaction surveys are conducted by a professional, independent research company. Here, we ask patients to evaluate their doctor's technical skills as well as the basic level of service and care.

Blue Care Network also works with its personal care physicians to ensure that standards are met.

Oh, and one more thing. After meeting all these standards, the doctors who are selected have the pleasure of repeating this process all over again every two years. For as long as they're with us.



Blue Care Network

Member of the Blue Cross and Blue Shield of Michigan