

When we say we screen our doctors, it's not a slogan and it's not just some routine examination, either. This is a procedure we take very seriously. After all, your health is at stake here. So, before any doctors become Blue Care Network doctors, before they ever examine one single patient, they must first survive a very detailed examination themselves.

Here's what it takes. First, all doctors (personal care physicians and specialists) are reviewed against very specific written criteria. (Quality of care is what we're measuring here.) In addition, an on-site inspection is conducted by specially trained staff and results are reviewed by Blue Care Network doctors in the area.

Patient satisfaction surveys are conducted by a professional, independent research company. Here, we ask patients to evaluate their doctor's technical skills as well as the basic level of service and care.

And, Blue Care Network works with its personal care physicians to ensure that quality standards are met.

Finally, Blue Care Network itself is reviewed for quality by a national industry watchdog association.

Oh, and after all these standards have been met, the doctors selected have the pleasure

**Our doctors go  
through a screening  
process that's so  
detailed, it  
puts them on  
the other end of  
the microscope.  
For a change.**

of going through this process all over again every two years for as long as they're with us.

Now, that is a tall order to fill. But if we're going to take the guesswork out of selecting a doctor, we should try our hardest to provide you with a sizable list of quality personal care physicians and specialists. It's as simple as that.



**Blue Care Network**

