

## Kitchen Top Shop gives all to little and big customers

Unlike many establishments, the Kitchen Top Shop in Farmington Hills is content to be considered a "small" business. Its mission is to give customers as much individualized attention as possible by only remodeling one kitchen at a time.



The Kitchen of Geraldine Emery and Seymour the Dog.

"We don't schedule ten kitchen jobs in a week," explained vice president Loren Keeth. "Instead we concentrate on one at a time so we can do the best job possible for that customer."

The Kitchen Top Shop at 31150 West Eight Mile Road offers services and merchandise that bigger shops provide. "We design custom kitchens, manufacture countertops and cabinets to order and carry stock line cabinets. We also have the better brands in

sinks and faucets," she added.

Owned by Rick Larzelere, the 25-year-old business caters to all a customer's needs, whether they include redesigning a kitchen from top to bottom or selling the customer what he or she needs to do the work at home.

"We're happy to furnish homeowners with finished materials and let them install them," Keeth said. Because of this, she said her store competes with do-it-yourself home materials stores.

"We carry a lot of products we purchase directly from the manufacturer. That helps keep our prices down. Also, we carry the higher end of many brands so we have

better quality." Among the lines the shop sells are Kohler, Corian, Gioralter, KWC, Spring Ram, Starmark, Premier, Meriliet, HomeCrest and Holiday Cabinets.

Kitchen Top Shop is open from 8 a.m. to 8 p.m. Mondays and Thursdays, from 8 a.m. to 5 p.m. Tuesdays-Wednesdays and Fridays and from 10 a.m. to 2 p.m. on Saturdays.

## Old-fashioned service prevails at Orchard-10 IGA

Orchard-10 IGA prides itself on its old-fashioned image. A neighborhood grocery store on the border of Farmington and Farmington Hills, it knows its neighbors and they know the staff.

"We specialize in customer service," said Russ Hayward, store manager for 12½ years.

"We carry a lot of items that our customers still buy, things that the larger grocery stores don't stock any more."

An example of what happened in the store just the other day. A customer asked Hayward if his store still sold Fels Naptha soap. She couldn't find it at any other stores. Orchard-10 IGA had it, just for customers like her.

"We have a lot of Scottish customers with an English background who shop here. We keep kippered herring and biscuits from Scotland for them," Hayward added.

Most of IGA's staff of 40 even live in the neighborhood near the store. They support the store in many of the activities it sponsors for its customers, such

as donating pine tree seedlings for school children in Farmington and Farmington Hills to plant around their schools. Customers don't have to drive to Hamtramck for paczki on Fat Tuesday in February. Hayward brings paczki to the store for people to enjoy.

"Unlike many small grocery stores, we have a deli/bakery counter for our customers. We offer things like smoked chubs, low salt cheeses and freshly baked cookies and pies."

The store is open 8 a.m. to 9 p.m. Mondays through Saturdays and from 9 a.m. to 6 p.m. on Sundays. During those hours, its staff strives to live up to the motto of the Orchard-10 IGA: "Big enough to serve you - small enough to know you."



The produce section at Orchard-10 IGA

Holiday  Kitchens

**CUSTOM CABINETRY**



Call us for your dream kitchen. We offer a full range of popular styles. With hand-rubbed wood finishes. Or contemporary laminates. With easy-clean interiors. Custom-quality special cabinets and accessories. The affordable dream kitchen!

**FREE IN-HOME ESTIMATES**

Let Our Professionals Show You Our Unique Solutions Materials for the Do-It-Yourself

**NEW STORE HOURS**

MONDAY - THURSDAY - OPEN UNTIL 8:00 P.M.  
SATURDAYS - FROM 10:00 A.M. TO 2:00 P.M.

**KITCHEN TOP SHOP INC.**  
31150 WEST EIGHT MILE RD. FARMINGTON HILLS  
1. OF MICHIGAN (at 8 Mile Rd.)

**(810) 477-1515**



Orchard Lake Rd. and Ten Mile in Farmington 476-0974

*Your Hometown Savings Headquarters*

**We're dedicated to the pub  
by our customer service  
and great savings!**

**Visit us soon!**