

# Farmington Observer



Family fun: A crowd of about 500 turned out for the annual Family Day in the Park in Farmington Hills' Heritage Park./A3

Two arrested: Farmington police have two men in custody following a gas station robbery last Thursday./A6

### MALLS & MAINSTREETS

School days loom ahead: What are the latest looks in back-to-school fashion?/A10

Sunrise for Somerset: Somerset Collection, large and trendy, opens soon. What will be the impact./A10

### TASTE

Harvest time: Michigan fruits and vegetables are ripe for harvesting. Freezing and canning can help you savor summer a little longer./B1

Cutting fat: Vegetables recipes are not always lot in fat. Substitute ingredients to trim 17.2 grams of fat from potato soup./B1

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### City's phones get high-tech upgrade

By Larry O'CONNOR STAFF WRITER

Sure there is voice mail at Farmington City Hall.
When someone calls, the person who answers the
phone uses her voice to shout out, "It's for you."

phone uses her voice to shout out, "It's for you."

A new phone system will bring the city in line with
the technological age.

Farmington City Council approved a \$44,900 telephone upgrade for city offices at the Aug. 6 meeting.
The AT&T system will replace one that is 20 years
old and is increasingly becoming a hang-up for residents and city workers alike.

"The technology is there; we want to take advantage
of it," City Manager Frank Lauhoff said. "People don't
like to be transferred several times. They don't like to
repeat their problem over and over."
Callers have to be transferred twice to reach a

Callers have to be transferred twice to reach a department head. The antiquated system has become overloaded and prone to disruptions, Lauhoff said.

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New technology, to be installed by late fall, will climinate most of those problems.

With the automated system, residents who call in about tax and water bills, voting records or pet licenses cancern will be sent directly to a person in city hall.

If the person is not in, the caller can leave a voice-mail message or ask for an operator.

On public service matters, callers can be directly remuted to the city's Public Service office on Nine Mile Road.

City officials don't want callers waiting in the auto-mated answering system abyss, either.

That's why those who don't to leave a voice-mail nessage can go directly to an operator. We recognize a lot of people don't like using elec-ronic voice mail operating systems," Lauhoff said.

The AT&T system is similar to one installed recent, at both branches of the Farmington Community

Laborary.

City staff made calls to the library to check the system's sound quality and user friendliness.

AT&TALCANCENT Technologies' bid was also similar in its same governmental discount price structure as the cossubmitted to the library.

## **Webb writes off**



Cathy Webb, who finished second in a heated House race, at first promised a write-in campaign for the November election. She's backed off, however, fearing she'll 'fracture party efforts...'

BY WILLIAM COUTANT

STAFF WAITER

Now that the dust has settled from last week's primary election, Republicans are putting on a good face, patching up differences and looking forward to the fall campaign—for the most part.

defeated Cathleen Webb for the WHILIAM COUTANT
FOR WAITER
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melast week's primary election,
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e, patching up differences and
king forward to the fall campaign
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andrew Raczkowski narrowly

But the ballets weren't spoiled. Only about 500 absentee ballets, which could not be recast were actually spoiled.

In a letter to supporters, Webb said she had decided not to organize a write-in campaign that would "fracture the party efforts to maintain a clear majority in Lansing."

That was welcome news to Raczkowski, who himself had been lost a very close race two years ago to Dolan.

"Even though it was close, I didn't

to Dolan.
"Even though it was close, I didn't ask for a recall," he said. "I supported Jan (Dolan)."

One Webb supporter said she and several others planned to write-in Webb in the fall election anyway... But that may prove to be a futile

But that may prove to be a futile, gesture.

"I wouldn't say it is impossible (to win a write-in campaign)," said Farnington Hills City Clerk Rathy Dornan. "But you would have to educate people to write in the name and connect the arrows on the ballot."

Dornan, who has worked on elec-tions for the past 20 years in Walled



Starting with a spissh: Daniel Hobbs, Farmington Hills' new city manager, takes in a cool sight on a hot day. He's standing by the fountain near City Hall with the temperature in the 90s.

## New manager at home in the Hills.

BY WILLIAM DOTTARY

began work Aug. 5. 'It didn't matSTATE WRITE

Farmington Hills thew city man
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The Irish Way: Ananda Lange (left) poses with her Irish pals.

## Her Irish eyes have new view after trip

You can take a Yank to Iroland, but in Irish eyes, you can never take the Yank out of an Irish-American. In fact, the term Irish-American is likely to cause natives to gaggle in their Guinaces, said a Farmington Hills teen who spent five weeks

there. "They feel if you're born there,

you're Irish," Amanda Lange said.
"If you have descendants, they don't view you as Irish-American.
"People in general were very friendly."

friendly."

The Mercy High senior shares a keen interest in Irish dance and Gaelic language and thought those activities would be met with similar intensity there. Not so.

#### Here's looking at you

Those folks around downtown Formington with pencils and dipboards aren't census-or poll-takers. They're members of the Farmington Beautification. Commission, according to a note in the downtown Farmington Newsletter, published by the Downtown Development Authority.

published by the Downtown levelopment Authority. Summer laward judging is under way. Each summer the commission selects businesses that reflect outstanding efforts in overall visual appearance, plantings, window displays and landscape maintenance.

Looking good!

A iso from the current number of the Down-town Farmington Newsletter; The DDA as had many compliments on the flowers at the

### **FARMINGTON FOCUS**

Masonic plaza, the baskets and barrels," says Judy Downey, DDA director. "I've traveled to many small communities and we can hold our heads high in the appearance of the flowers, trees, lamps, behches and grassy areas. "The DDA board of directors has committed to maintaining all of the downtown improvements, and it really shows."

A driving force

Joseph Keating of Farmington Hills was named Bekine Van Lines' Driver of the Month for August 1996.

Keating was selected from a field of 2,500 drivers. He's now eligible for consideration as Bekins' Driver of the Year.

### Let the blood flow

A n American Red Cross blood drive will be held 8 a.m. to 2 p.m. Saturday, Aug. 24, at St. Gerald Catholic Church, 21220 Farmington Road, between Eight Mile and Nine Mile Roads. First-time donors welcome. Call 474-4541 for an appointment.

House for Farmington Focus may be milled to Farmington Observer, 3941.5 Grand River, Farmington 48396; fazzed to 477-6732; or dre off at the newspaper effice. For the elements Storate, the Interiot S-mail address in