## **Coming up roses**

## Farmington Florist's plea for help against deception pays off

SY-TM SMITH
STOTY WARTH
Nearly one year ago, Farmington-Florist owner Linda Trzcinski "publicly called for help,
against a deceptive out-of-state
telephone-based company.
Now she is almost laughing
about the oxperience and is
exhilierated about playing a part
in the adoption of House Bill
5499, a law intended to prohibit
the type of deceptive practices to
which her business was subjected;
"When I got really excited
about this is when people call
and say, Is this the flower shop
in downtown Farmington?" said
Trzcinski last week. "I got a
chyckle out of that.
Trzcinski psijght was noticed

Trzeinski ias wow.
chuckle out of that.
Trzeinski's plight was noticed
by 37th District House Rop.
Andrew Raczkowski, R-Farmington Hills. He oventually sposored the bill that was signed by
Gov. John Engler on Wednesday.

## 'Just to think that I did something that is beneficial for consumers and small businesses, that's nice. Of course, I couldn't have done it without Andy's help.'

Linda Trzcinski Farmington Florist owner

it."
It has paid off," said Trzcinski about her decision to go public
about how her shop was being
victimized. "Just to think that I
did something that is beneficial
for consumers and small businesses, that's nice. Of course, I
couldn't have done it without

Trzcinski, whose longtime floral business is in the Dewntown Farmington Center, went to Lansing to see the signing corony for herself. She was invited by Raczkowski to "be a part of it." It has paid off, said Trzcinski about how her shop was being victimized. Just to think that I did something that is beneficial did something that is beneficial did something that is beneficial for consumers and small busi-

issued by Raczkowkai's Lansing office.

Givil penalties could range between \$100.\$10,000 for companies that do not comply.

Trzcinski and other local florists were taken advantage of this way. White page "duplicate" listings for Farmington Florist and other businesses included



Exhilarated: Farmington Florist owner Linda Trzcinski displays the bill that helps her and other business owners.

Bernardsville, N.J., next to local exchange phone numbers. Cus-information got the New Jersey

number. And, when a call was placed, it was answered auto-matically and then forwarded to New Jersey. Last year, after failing to get

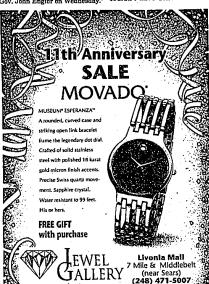
New Jersey.

Last year, after failing to get sufficient answers from various state and local agencies, Trzcinski shared her plight with the Farmington Observer.

The newspaper ran a. front page article in the Oct. 12, 1997, issue. Two local televisions stations picked up the story. Reckowski read the article and saw one of the TV news reports and decided to contact the florist. Reackowski promised Trzcinski he would do something to help her and other businesses from being taken advantage of and to protect customers from being duped.

Trzcinski said her husiness is

protect customers from being duped.
Trzcinski said her business is in very good shape. She moved to a new location in the Downtown Farmington Center after being bumped from her old place in favor of Starbucks Coffee.
But, even though House Bill 5499 is now law, Trzcinski has no way of knowing if such deceptive practices are still occurring.



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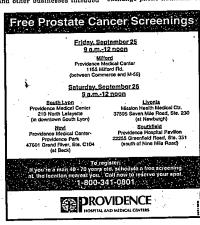
> Place classified ads at your convenience.

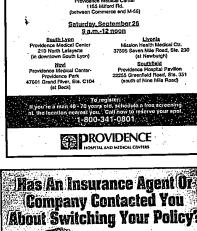
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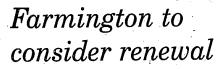
➤ Free real estate seminar

information. Current mortgage rates.

➤ Newsroom fax:







Farmington City Council 6 p.m. Monday, Sopt. 20 City Hall, 23600 Liberty 474-5500

Agenda items include:

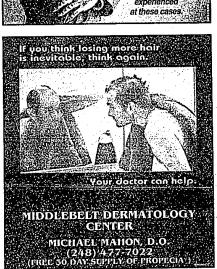
- Downtown Development authority quarterly report.
- Appointments of Suzanne Paul to the beautification com-mission, Patricia Haapaniemi to the library board and Virginia Britton to Children, Youth & Families.
- Renewal for public services department collective bargaining

CITY AGENDA

- Set public hearing to reestablish special assessment district regarding principal shopping district.
- Traffic and safety board recommendation for Grand River/Orchard Lake at Nine Mile Road.
- Consideration to set study session for museum development committee report.











Like a highway bridge, the fixed restoration known as a dental bridge is normally supported by two abundants on either side of the gap, in between runs the span (or postic) of metal transvends to which one or more artificial teeths to which one or more artificial teeth with the span (or postic) of metal transvends to which one or more artificial teeth with the conditions of the span of t

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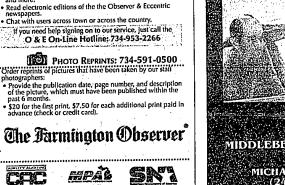
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your toothbrush every three months. Older brushes are too worn



reveals what the Insurance Companies do not want you to know. Was your car injured? YOU may be, too. It may be weeks, months, or even years until you experience pain, headaches, even arthritis.

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