HOME WORK

Appliance repair industry needs more oversight



why.

Keep in

mind that

work in other occupational fields fall

I'm working with our
state senators in trying to get the
Appliance
Repair Act
passed into
law. Here's
why.

lines except the appliance repair business. Do you know that the technician entering your home does not have any legal responsibility to give you the old part home of the very absentially to give you the old part home of the repair and see that it works better the property of the repair and see that it works along the revery absentially, but they along the report that not all service companies are honest get the old part removed from the refrigerator. The service when a reporter insisted that he get the old part removed from the refrigerator. The service companies are honest companies are honest exchaincian under the eye of the hidden camera told the supposed homeowner repeatedly that if he wanted the old part, they would have to pay an extra \$50.

The service person doesn't want you to keep an old part in case you find a way to chek and the towns want you to keep an old part in case you find a way to chek and the towns want you to keep an old part in case you find a way to chek and the towns want you to keep an old part in case you find a way to chek use the you fall that it want you to keep an old part in case you find a way to chek use the your fall set find a way

erator came from a previous call that day where he changed one that wasn't defective. By the way, that's against the law as well.

well.

A service technician may have
a labor rate of \$300 to \$500 per
hour. If you knew that, wauld
you be willing to use that company? You may never know the
labor rate of a particular service
company unless company
employees break it down in writing. Some companies hide it so
well in the way they write up an
invoice, you as a consumer will
never know.

Imagine a service technician, hired off the street with no factory training, can charge up to \$500 per hour in labor. It has happened to many of you who save now reading this column and you didn't realize Repair Act went into effect, I believe it would help consumers better understand how much they are charged for service. I hope someday to find a way to make sure that consumers are paying an honest repair bill, until then, you have to be a smart homeowner. Stay tuned.

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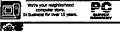
N. W. W.

inches under the surface, sometimes as little as 6 inches. Gar-den work, w in ter freezes and New 1200 MHz Computer \$899

ground irri-gation sys-tem supply lines are nor-

mally buried only a few inches under

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Repairing sprinkler system's supply line

thaws or a stake driven to hold a holiday decoration in the wrong spot of the yard can damage these lines. (I know about that last one firsthand.) Fortunately, it's not too difficult to repair these lines.

You'll need a showel, a hand saw, screwdrivers, a blowtorch or other heat source (even hairdyre will work in a pinch), an insert coupler and two hose clamps that fit your specific lines. (Residential supply lines are often 3/4 inch in diameter,

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10/100 Ethernet—Cable, DS. recylow Mindows ME—16005075 kitest 05 from many more treaters and theself lines.

Sign a hose clamp over each the coupler into both cut ends. Using the handsaw, cut through the line at the damaged read. Sign hase clamp to the damaged read. Sign a hose clamp over each cut end. Gently heat the supply lines with the torch and insert coupler more treaters and the sign of spray heads by pushing down on the head while the water is a many three coupler into both cut ends. Use care not, to melt the plastic. When the coupler and tighting the sign of spray heads by pushing down on the head while the water is a mand turning. The spray presidency beats are Seeptly of Prices 120050 when the coupler into both cut end and surface the line together, slide the head while the water is a mand turning. The spray presidency beats are Seeptly of Prices 120050 when the coupler and tighting the coupler into both cut end and surface the line together, slide the head while the water is a mand turning. The spray presidency beats are seeptly for Youl and gradient of spray heads by pushing down and turning. The spray presidency heads the seep the spray head by pushing down and turning. The spray presidency heads the seep the spray head by pushing down and turning the spray head by pushing down and tur





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