LOCAL FEATURES

Long-time repairman earns respect for years of service of the da very senior citizer program and year day and the processing consumer guestions on unique applications on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer program and year day and the service industry. The da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the da very senior citizer and respected his opinions on the need for the conversation on the service industry. The conversation on the the convers



Joe Gagnon

Mr. Kanack in my column because he could he the only service man in America who is a few days shy of his 80th birthday and still repairing

TIMETP

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major appliances. I explained to Andrew that this column isn't used to entice anyone to spend advertising money with the media that 1 am involved with and that this fact is important to honest journalism, which is some-times forgate the by certain means follow. that he had tears in his eyes while lis-tening to this fine old gentle-man on the show that day. Andrew asked if I could

media folks. As once explained to me by the editors of this great news-paper: Don't show your favoritism; instead, concentrate on the content of what you are writing and let that be inform-

ative and serving the public. This type of column today is necessary because Doug Kaneck is all lipping over washing machines by himself so be can change a belt, pulling out old dishwashers and installing brand-new ones and doing a lot more of the back-breaking work that goes along with being an appliance repair technician. He is also healthy, which he attributes to cirking very lit-

attributes to drinking very lit-tle coffee and good, clean liv-ing. He's still married to

telephone lines for the many thousands of customers who would call no one else for serv-ice except Mr. Kannck. Now, I'm not going to tell you where his business is because I don't think the man needs any more work. He probably has enough to last him until he is 90 years old. I first met Mr. Kanack in the grospectives and I respected his opialons on the need for ethics in the service industry, which he agreed were eroding and needed a shot in the arm. I took all these years to finally get the Appliance Repair Act passed into law – it was never needed for people like Mr. Kanack. T've always believed that this man, who has been repairing

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question and renow can be attested to by his many cus-tomers. In the conversation on the radio show I asked him what products he likes to work on the most and he replied: Dishwashers. "I worked on the old Apex dishwashers, Joe, he said, "and they worke built like a tank. Appliances of today are not made as well as yesteryear and they dor! It at a long." Most people reading this column today have never seen an Apex dishwasher or other smand names such as a Blacktone clothes washer. This man has been a mem-ber for years in the Lions Club of his community and other groups as well. He continues to give of himself to worthwhile

groups that are known to do good decels for area citizens. There will come a day when Doug Kanack will no longer be able to the series of the series of the washer or get down on his know that you join me in wish-ing that day to be many years ahend and that this solt-spo-

ahrad and that this soft-spo-ken, gentle person who has been so good to all of his cus-tomers has a soft leather chair waiting for him. He doesn't know that I am writing about him today. If you would like to make him feel good, give him a call. All of his customers who read this paper know how to reach him. Stay tuned.

Joe Gagnon can now be heard on WWJ-950 and WXYT-1270. He is a mem-ber and past president of the Society of Consumer Alfairs Professionals. His phone number is (248) 455-7281.

GARDER Beverly Hills Garden Club The Beverly Hills Garden Club will meet 11:30 a.m. fuesday. Sept. 3. at Beverly Hills Village Offices. 18500 W. 13 Mile. 13 Mile. A program by Geranium Cowboy John Wendland will take place after the meeting, Guests may atlend. Hardy Plant Society The Hardy Plant Society will have its

Reservations are required. Tickets are \$12,50 and must be ordered before Thursday, Sept. 5. Call (248) 332-6430. Goldner Waish Nursery is at 559 Orchard Lake Road, 1 mile east of

berning backs to Am. Sadiuder, Aug. 31, at its five meto Detroit stores, including locations in West Bioomfield (bhone (248) 557506, Royal Oak (phone (248) 557506, Royal Oak (phone (248) 557506, Royal Oak (phone (248) 520-5500) and Deatoan Heights (chone Di3) 278-4433). Learn about lavorite perennials, how to select plants, how to combine col-ors, and how to care for perennials for more information, call (400) 335-GROW or visit www.englichgaders.com. Roses in the home compress of scall Lekes Roses, set cele-bralling with a series of free programs. Succeed with roses. Each exsentialize has ta about. an how the scale comparison of scale comparison of scale scale with roses.

succeed with roses. Each presentation lasts about an hour. Reservations aren't needed. Great Lakes Roses is at 49875 Willow Road, between Rawsonville and Sumpter (Belleville) roads in Sumpter Township,





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first regular monthly meeting for the 2002-03 year 7 p.m. Tuesday, Sept. 3. at Congregational Church o Birmingham, on Woodward next to Cranbrook Road in Bloomfield Hills. Guests may attend; the fee is \$3. For information, call (248) 589-2286. information, call (249) 598-2266. Trank Telewski, curator of the Beal Botancial Garden at Michigan State University, with the the speaker. Evening with Armitage Goldner Walhn Nursery in Ponilae will present An Evening with Allan Armitage 7200 m. Friday, Seet. 6. The popular speaker and prolific uathor will give a presentation on his latest book, *Legends in the Garden* (wing Phalibrers, S2495). The book, co authored with Linda L. Cogeland. will be available for nurchase will be available for nurchas Refreshments will be served. RECHERCHC) Floor Safes

GARDEN CALENDAR Telegraph

Perennial basics English Gardens will have a free semi-nar for the public on perennial gar-dening basics 10 a.m. Saturday, Aug. 31, at its five metro Detroit stores.



blinds or shades to dress up living room, bedroom, kitchen or bathroom windows. Cost is \$60. windows. Lost is sol. Starr House Museum The Orson Starr House Museum, 3123 R. Main, one block south of 13 Mile in Royal Oak, has an open house the sec-ond Sunday of each month. The house was built in 1645, Donations appreciat-ed. Call (246) 588-7563. Art Galleries of Detroit will give verbal appraisals 10 a.m. to 1 p.m. Sept. 7. Cost is \$5 per item for up to three

items. Call (248) 646-5886 for more informa-