# The Catalog and the 3M eBook Cloud Library

# Using 3M eBooks through the Farmington Community Library Catalog:

#### Searching in the Catalog:

You may search for 3M eBook records using the same methods and search options available when searching for other titles in the catalog. Search options in the catalog's **More Search Options** light box and the Mobile Catalog's **Advanced Search** are supported. Options for filtering 3M eBook search results are the same as those used to filter search results for other materials.

The 3M eBook results are integrated with other records in the catalog search results.

3M

A 3M icon appears next to the format icon to identify these records in the catalog display.



If items are available to be checked out, a **Check Out** button is displayed. If no items are currently available for checkout, a **Place Request** button is displayed instead.

The illustration below shows catalog search results that include 3M integrated eBooks.



# Availability:

Click the **Where is It?** button to show the availability light box FCL Digital Library is the owning branch with the status of 'In Library'.

<ul> <li>Boston (Mass.) (4)</li> <li>Love stories. (4)</li> <li>Murder (4)</li> <li>Romantic suspense fiction. (4)</li> <li>Women household employees (4)</li> </ul> More>> Authors	Share your thoughts!Add a review	<ol> <li>Whiskey Beach by Roberts, Nora.</li> <li>"For more than 300 years, Bluff Hou Beach, but to Eli Landon, it's home. of</li> <li>Publisher, Date: Grand Haven, MI : Bri Description: 13 sound discs (15 hr., 33</li> </ol>	Ell has had an intense year illiance Audio, 2013.	Where is it? Reviews & Mor Place Request
Brilliance	Beach, Roberts, Nora.	(2013)		2013.
disc (1) Call Nur	nber	Shelf Location	Status	Туре
Brilliant     Publica     2013 (     2013 (     2014 - 2015)     2015 (     2015 - 2015)     2015 (     2015 - 2015)     2015 (     2015)     2015 (     2015)     2015 (     2015)     2015 (     2015)     2015	ſ			
Popular     High (		Online	In Library	eBook

## **Product Page:**

The full display for 3M eBooks is similar to the full display for other eBook materials except 3M displays the **Check Out/Place Request** features. The illustration shows an example of the catalog full display for a 3M eBook.

< Previous Tite       Displaying 3 of 5       Next Tite         Image: State of the st			LIBRARY INFO V	SEARCH V	MY ACCOUNT V	HEPY		
Author: Roberts, Nora.   Title:   Whiskey Beach [electronic resource] / Nora Roberts.   Description:   1 online resource   Format   Ebook, Electronic Resources, Book   Other Author:   3M Cloud Library.   Web Site:   Cover Image:   3M Cloud Icon   ISBN:   9781101621219 (electronic bk.)   Polaris CN:   439756	<< Return to List					< Previous Title	Displaying 3 of 5	Next Title >
My Lists	Add a review; Add a review	Title: Description: Format: Other Author Web Site: ISBN:	Whiskey Beach [electro 1 online resource Ebook, Electronic Reso 3M Cloud Library. Cover Image 3M Cloud Icon 9781101621219 (elect	ources, Book	lora Roberts.		2013 Add to Lis	zi
							My Account	0
Expand All   Collapse All							My Lists	0
					Exp	and All   Collapse All		

## **Searching in Mobile PAC:**

Similar functionality is available for the smartphone mobile catalog that includes integrated 3M eBook titles.



## eBook Display in the Children's Catalog:

eBooks are displayed in the Children's catalog search results and in the title's full product page by an eBook icon A **Check eBook Availability** button is shown instead of **Save this for me**.



When this button is clicked, the appropriate product page in the regular catalog is displayed. From there, the eBook (if available) can be checked out or a request can be placed. The '**Return** to list' takes the user back to the Children's catalog, provided that no other navigation has taken place within the regular catalog.

## **Circulating 3M Integrated eBooks from the Catalog:**

You must download the 3M app to your phone, PC or MAC before checking out your first item. (See: What devices support 3M Cloud Library eBooks)

Obtaining a 3M eBook item from the catalog is a two-step process: you first check out the item from the catalog and then download it from the 3M Cloud application. The 3M Cloud account is created using your library barcode and password the first time you checkout a 3M eBook.

However, an account can be created in the 3M Cloud application by choosing the Farmington Community Library and entering your barcode. You <u>must</u> use the barcode and last four digits of the phone number that is used as the password in your library catalog account.

3M eBook titles in the catalog search results display the **Check Out** button if a 3M item is available for checkout (according to the last time the information was synchronized with 3M), or a **Place Request** button if no item is available.

When you click **Check Out**, you must login into the catalog if you have not already done so. At this point, the system synchronizes the item availability information with 3M and the **Check Out** or **Place Request** button is redisplayed as appropriate. If your patron record has conditions that block checkouts, you will be blocked from checking out eBooks until the issues are resolved.

If no blocking conditions apply, when you click the **Check Out** button, a light box displays the cover image, title, author, 3M icon, and a **Check Out Now** button.

o on compact	Number of Items Owned: 1	8	1
	by Roberts, Nora.	3M Lead large	Where is it?
xe	Check out this eBook for your 3M Cloud Library reader?		Reviews & More Check Out
<b>ch</b> Ills Library (; brary (3)			2013 Add to List

Click **Check Out Now** to check out the eBook. Once the book has been successfully checked out, the following message displays: **Your eBook has been successfully checked out! You may download it now on your 3M Cloud Library reader**.



If you have exceeded the eBook checkout limit, the checkout is blocked and a message is displayed: There is a limit on the number of eBooks available at one time. To access this eBook, please check in one of your other eBooks. You are limited to ten 3M eBook items checked out on your record. You can check in 3M eBook items from your catalog account, before they automatically expire, to allow more items to be checked out.

If the checkout is successful, when you log into the 3M App on your Apple, Android, PC and MAC product, the eBook will appear on your device. From the PC or MAC, the title can also be downloaded from the "My Books" section of the 3M Cloud application to your eBook reader.

The due date is calculated from the **checkout date and time**, <u>not</u> from the download time. Items are due 21 days after checkout. The system does not generate a checkout receipt or eReceipt for the checkout. You can view your checked out items, and check them in, from the **Items Out** screen in your catalog account.

## 3M eBooks in the Catalog Patron Account - Items Out:

Once checked out, 3M eBooks are listed on the catalog **Items Out** page of your patron account. The list reflects the 3M eBooks currently checked out, regardless of whether you have actually downloaded them to the reader.

**Note:** eBooks cannot be renewed from the catalog. However, if there is no hold on the item, you can check in the item and check it out again through the catalog or 3M Application.

In the catalog, 3M Cloud items display the information icon, 3M Cloud library icon, title, FCL Digital Library as the assigned branch, 3M due date, and a **Check In** button.

Ite	em	s Out					
1	i	<u>Format</u>	Call Number	Title	Assigned Branch	Due Date	Renewals left - if no hold on <u>title</u>
	0		791.457 F	The world of Downton Abbey	Farmington Library	5/22/2013	0
	0		712 C	Edible landscaping	Farmington Hills Library	5/23/2013	5
	0	3M Cost Library		Whiskey Beach	FCL Digital Library	6/5/2013	Check In

When you click the information icon<sup>1</sup>, the details view for the item displays the same information as for any other item and a message at the bottom informs you that renewals are not permitted. In this display, the Loaning Branch is the branch where the patron registered for their card.

Title	Whiskey Beach	
Author	Roberts, Nora.	
Publisher		
Format	ЕРИВ	
Item Barcode Item Call number	ebook483629	
Assigned Branch	FCL Digital Library	
Loaning Branch	Farmington Hills Library	
Date of Checkout	5/15/2013	
Due Date	6/6/2013	
Renewals Permitted	٥	
	Renewals are not permitted for eBooks	

When you click the **Check In** button, a light box displays the cover image, title and author, 3M Cloud icon, and a **Check In Now** button.



When you click **Check In Now**, a confirmation message is displayed and the item is checked in on the catalog and in the 3M Cloud Library application. **Your Items Out** page is updated and the 3M Cloud Library no longer displays the item as checked out.

## Check in Due to Automatic Expiration:

3M eBook items automatically expire when the item's due date and time are reached and the item becomes available for someone else. The item is automatically checked in and removed from your account. Items are "expired" in Polaris, as close to the 3M due time as possible, to prevent 3M and Polaris data from becoming unsynchronized.

#### **Requesting 3M eBooks from the Catalog:**

eBook titles in the catalog search results display a **Place Hold** button instead of a **Check Out** button if no item is available for checkout.



When you click the **Place Hold** button, the login page appears and if you have no blocks on your account, you may request the eBook. Requests can be tracked and, when available, checked out from your account **Requests** page.



Requests for 3M eBook titles differ in some respects from requests for other materials:

- If you have exceeded the number of requests, a message is displayed: You have reached the maximum number of requests permitted by the library. You may have 50 regular requests and 50 3M eBook requests.
- 3M eBook <u>requests</u> do not expire. A request remains in your account until it is filled or you cancel it.

If the request is successfully placed, an acknowledgement message is displayed and the hold request is communicated to 3M. Your FCL catalog account **Request** display is updated in real time. Hold and cancelled hold notices are available for 3M eBook requests.

#### 3M eBooks in the Catalog Patron Account – Requests:

When you're logged into the catalog, you can view the status of requests for 3M items, as with any other materials. Items available for checkout and download are included in the count of items ready for pickup in your account summary dashboard. (This count may change if you take action after accessing the account.)

My Account	0
<ul> <li>3 request(s) ready to</li> </ul>	r <mark>pickup</mark>
My Record	
Items Out	
Requests (8)	
Fines & Fees	
Saved Searches	
Virtual Reference	
My shopping cart	
Log Out	

They are also listed on the Requests page of your account, where a 3M icon appears instead of a format icon. The 3M items that have become available can be checked out by clicking the **Check Out** button. The pickup library is always listed as **Online**.

R	equ	ests				
1	i	Format	Title	Pickup Library	Status	Hold Position
	0	3M Coul Library	Whiskey Beach by Roberts, Nora	Online	Check Out (available for 3 days)	
	0		Little black girl lost 3 by Johnson, Keith Lee.	Farmington Hills Library	Active (since 1/28/2013)	1 of 1
	0		Tabby Cat's scarf by Root, Phyllis.	Farmington Hills Library	Active (since 5/9/2013)	1 of 1

Requests that are not yet available for checkout are listed as Active.

•	3M	25 Greatest Baseball Players of All Time by Berman, Len	Online	Active (since 9/12/2012)	1 of 1
. 0	ME	145th Street: Short Stories by Myers, Walter Dean	Online	Active (since 9/12/2012)	1 of 1
0	31	The Shadow War by Salazar, Michael	Online	(since 9/12/2012)	1 of 1
0	311	Seduction and Betrayal : Women and Literature by Hardwick, Elizabeth	Online	Active (since 9/12/2012)	1 of 1

As with other requests, you can click the information icon  $\bigcirc$  to see more information about a requested 3M item.

Title Author ISBN/ISSN Format	Whiskey Beach Roberts, Nora 9781101621219 Import EPUB
Status	Check Out
Date held	5/15/2013
Check-out by	5/18/2013
Pickup Library	Online
This item will be held ir	n the 3M cloud library until 5/18/2013.

Requests for 3M eBook items cannot be suspended or reactivated although requests with a status of Active can be cancelled.

All actions taken on your account Request page result in a real-time update to your 3M Cloud Library account. If you have your patron account Requests page open, but place a request, cancel a request, or check out a held item directly from the 3M Cloud application, you can click **Refresh eContent** to see the changes in the catalog.



#### Notices for eBook Requests:

Notices for "held" eBooks (requests available for checkout) and cancelled requests are available via email. If you have not provided an email address or have not chosen email as your notice preference at the library, you will not receive Polaris notification that your request is ready for checkout and download. You will also not receive an email that your request has been cancelled.

Notices are sent close to the time of the action taken in the catalog. The item is held for seventytwo hours. If not checked out within that time period, it will expire and become available for the next person in the hold queue or for another person to check out.

**Note:** Although circulation transactions are recorded in Polaris, downloads to a reading device are not recorded. Downloading takes place separately from the check-out transaction. That is, you may check out an eBook but never download it to a reader, or may download it sometime after the checkout. Due dates (automatic expiration dates) are calculated from the checkout transaction date and time, not the download date and time.

A 3M eBook due date is set at the point that the checkout occurs in Polaris and is twenty-one days. The due date includes the due time.

# Using 3M eBooks through the 3M Cloud Site:

## Checking Out eBooks from the 3M Cloud Application:

You may also search for and check out eBooks directly from the 3M Cloud application, using library account information at <u>http://ebook.3m.com/library/FCL/</u>. The 3M application validates your library account before allowing the transaction to continue. If you don't have a 3M account created through a catalog checkout, you must create a 3M App account using your library barcode and password (last four digits of your phone number). Your patron record, item checkout and requests will then be updated in Polaris during data synchronization.

Our 3M eBooks are displayed on shelves created by the FCL Ordering Librarians.

Farmington Community Library		To react burdly process According to the STORE
* Shelves 📄 🚍 Categories	🔍 Search 📑 My Books	@ Logie
<ul> <li>Getting latest recet</li> </ul>		
Fiction		Densiew
< NORA		3
Nonfliction		Entstew
		•

Clicking on the book cover will bring more information about the eBook and a place to log in for authentication. There will also be Similar Books displayed that we may or may not own. If we do not own one, you can place it in your Wish List for ordering consideration.



Click the **Login** button, on the right side of the screen, to begin the Checkout procedure. Connection time varies and the circle in the tab will spin until the connection is complete.



In the Login screen, enter your barcode and last four digits of the phone number used as the password in your Polaris catalog account.

Farming	ton Community Library	To used looks, plasse Rouder Apps
★ Shelves	🚍 Categories 🔍 Search 🗐 My Books	🕢 Login
	Login Enter Your Library Card ID Enter Your Pin/Password Login	

If the barcode or phone number is entered incorrectly or isn't in the Polaris patron database, the following message appears:

Login	
	Please enter a correct library card ID and pin/password.

If your authentication is approved, the Check Out screen appears.

• NORA	Whiskey Beach Roberts, Nora
ROBERTS.	មា E-book, digital edition
W IIBKEY BEACH	Check Out
For more than three hundred years, Landon, it's home	Bluff House has sat above Whiskey Beach, guarding its shore—and its secrets. But to Eli

When you click Check Out, the item is checked out and the Check In button appears for use when you want to check in the item.



You can then go to your Apple, Android or Kindle Fire product or your MAC or PC to read the eBook. You can also download the eBook from your MAC or PC to your Nook or Kobo eReader.

When in your account, you can click on **My Books** to see what you are Currently Reading, what's on your Hold List or Wish List, view any Messages, go into your Account Profile or Check In your eBook.

## Check in from the 3M Cloud Library:

Check in is available from the My Books option in the 3M Cloud application. If you check in an item in the 3M Cloud Library, the item is also removed from the Items Out view in your catalog account. The transaction is communicated to Polaris when the data is synchronized.



## **Requesting eBooks from the 3M Cloud Application:**

If the eBook is checked out to another, when you click on the cover, the hold screen will appear. Click on **Add to Hold List** to place the eBook on hold. The request is communicated to Polaris and is also displayed in your catalog account.

	Whiskey Beach Roberts, Nora
ROBERTS.	E-book, digital edition
WHISREY BEACH	Add to Hold List This book is currently checked out by another patron. Add the book to your Hold List and you will be notified when the book
Concernant International Concernant	Add to Hold List book to your Hold List and you will be notified when the book becomes available.

When you go to **My Books** and **Hold List**, the title will appear with the date when the eBook will become available to fill the request along with a **Remove** button to use if you no longer want to request the item.

Farmington Community Library					To read boots, phore download large shifts	Reader Apps
★ Shelve	es 🔳 Catego	ries Q Search		ly Books	🚺 Logi	out 2302300
		Currently Reading	Hold List	Wish List	Message Center (0)	Account Profile
Hold List						
1 book						
	Whiskey Beach Roberts, Nora		9D			Remove Available in 21 Days

#### **Hold Notification:**

If you have entered your barcode for email notification in your 3M Account Profile, you will receive an email with the following information. You should place this 3M email address in your acceptable sender's list <u>ls-softwaresupport@mmm.com</u>

rom:	is-softwaresupport@mmm.com
o:	Kathie Brown
Cc:	
iubject:	3M Cloud Library hold notification
	e.brown@
Detroit,	LeDuff, Charlie
	LeDuff, Charlie Id on this book will expire in 3 DAYs if you do not check out this book.
	ld on this book will expire in 3 DAYs if you do not check out this book.

If you have email notification set on your Polaris record, you will receive notification via email with the following information although the expiration date will be different than the example. The link takes you to the catalog login screen.

From:	FCL Circ	Sent:	Mon 5/20/2013					
To:	Kathie Brown							
Cc								
Subject:	Your ebook is available							
The eBook you requested, Whiskey Beach, is available for checkout from the Catalog at <a href="http://www.farmlib.org/renew">http://www.farmlib.org/renew</a> or from your 3M Cloud Library account. Your hold on this eBook will expire on 5/23/2013 if you do not check it out by that date.								