

Opinion

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Readers respond to cable rate increase request

This week, Oral Quarrel asked readers: How do you feel about MetroVision's proposed rate increase?

Following are the responses:
\$7.25 to \$9.95 is ridiculous. Perhaps a more nominal increase would be appropriate.

Definitely no increase. The first thing they can do when they raise them is come and take the cable out of my house.

I think it is ridiculous to raise the rates to \$9.95. We get very little for the \$7.25 we have now. Every time there is a rain storm the cable goes out. No, I don't think they should raise the rates.

I don't think that Metrovision should be allowed to raise their rates. We get poor service now as it is living in Farmington. The other communities around here do not pay as much as we do for cable.

I would discontinue my cable service.

I feel MetroVision is an extremely inferior service. I am surprised that Farmington signed up for it. Our reception is very poor and much better when we disconnect it and use our antenna. And to put the icing on the cake, with the system down today, the phone numbers have all been disconnected and the ones that haven't have been changed to an unpublished number so there is nowhere to even complain. We are not getting our money's worth let alone have to pay more for this inferior service.

I don't think their reasons for an increase in rates are justified. They gave a very vague reason to offset additional costs on building the cable system in the tri-city area. That to me is too vague. I don't believe that is justified at all. I see no reason for a rate increase. I think it is just an excuse to rip off the people.

They lured us in with sweet talk and all kinds of promises and now they want to rape us.

Well, I am not too concerned about it. My major concern is Consumers Power, for instance.

Service is lousy. Too many repeats and overexposure compared to the east side now. If they raise it, I will cancel.

If a rate increase can be justified then I will be happy to pay it because I enjoy the service. It does seem that we have it for a short time and the plan should have been laid out so that they didn't have to ask for a rate increase so soon.

I feel that cable is too expensive already, and I think that the quality of the movies has gone down on the movie channels, and I am planning to dump a whole lot of it. I strongly object to the raise.

No, we do not want a cable increase.

If MetroVision gets approval to raise its rates, I will definitely drop the cable service.

The service hasn't even been implemented in all areas of the city and they are already asking for an increase. I called and asked for service and was

oral quarrel

told I was going to be charged an installation fee when the city had agreed that there wouldn't be an installation fee initially. Now they are asking for a rate increase for a non-existence service. Forget it.

I think it is a ripoff. At least 25 percent of the time one of the channels does not come in, and there is something wrong with it.

MetroVision had better improve their services before they ask for more money. The list of the services on 23 is a joke. Eleven of those have nothing on them - stations 6, 10, 13, 15, 16, 18, 21, 29, 30, 31 and 44. Furthermore announcements on 3 are hard to read, run together and often misspelled. Don't they ever proofread? Information on the weather channels specifically monthly rainfall often gets lost and never replaced. It takes several days to correct faulty stations. Quite frankly we have been disappointed with Metro-Vision. We expected more after seeing the cable systems and their services in other communities.

We have two boxes and two remote controls. We also have HBO and TMC. We are paying \$29, and we can't afford it, and if there is an increase we will have to drop one of our channels. I think for retired people, the quality and amount of pictures that we get in the month's time, there are too many repeats to increase the price of cable television.

It seems to me that other people are

having a rate increase right now, so they are justified in having a rate increase too. I vote yes.

I am totally against any increase in cable fees.

I am absolutely against any increase of the cable fees by MetroVision.

I feel there should be no increase. They just started the business a year ago, and they are not giving very good service. The movies are so duplicated, it is not worth the money.

I do not approve of a rate increase.

I don't think MetroVision of Oakland has a right to increase anything. I think the programming is very bad. There are too many reruns. Movies are bad. The only good thing on the whole thing is PASS cable.

No reason for it whatsoever. I think it stinks.

I think it is just another ploy to gain additional monies so they can continue to make huge profits. This won't be the end of it. They will continue to do this as long as we allow it to happen. I suggest that we work as a unit and stop them. If they want to leave this area, that's fine. Let's replace them with someone that can handle the job.

No, I don't feel they need a raise.

I think the rate should stay the same. They had an original quote and they should stick to it. That's a contract. They should have known what they were doing to begin with.

I am in favor of the rate increase. It is our cheapest form of entertainment and the variety of program is great.

I am disappointed to see that the rate increase is planned. I feel we just put our service in, and we think it is a big ripoff. It may come out if the increase goes into effect.

It's unfair. First they ask you to subscribe and then they try to get more money out of you.

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MetroVision's reason for giving the raise in our rates is ludicrous.

No way will I pay more. When they raise the rate, they can have their cable back.

We are against it. It is high enough the way it is, and we will probably discontinue it.

I first understood when MetroVision came in, we would have at least three years without a raise. If they were to have a rate increase right now, they can come in here and take this box.

No, no, no.

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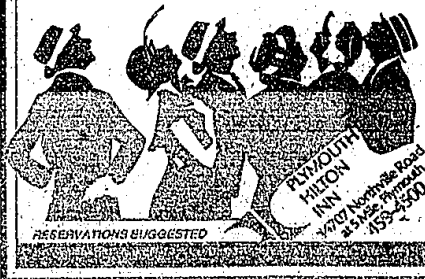
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