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DATE	LOCATION	SPEAKER
10/09	W. Bloomfield - Conf. Rm. A	Dr. Manzo
10/14	Fairlane - Conf. Rm. 3	Dr. Sapeika
10/16	Sterling Heights - Eye Care Rec. Area	Dr. Hamburger
10/20	Lakeside - Conf. Rm. A - 2	Dr. Rolain
10/21	Detroit - Henry Ford Center for Athletic Med. Batting Cage/Lunch will be served	Dr. Rolain (noon)
10/21	Grosse Pointe - Main Lobby	Dr. Klein
11/10	W. Bloomfield - Conf. Rm. B	Dr. Neff
11/13	Fairlane - Eye Care Rec. Area	Dr. Levine
11/17	Lakeside - Conf. Rm. A - 2	Dr. Rolain
11/18	Fairlane - Conf. Rm. 3 & 4	Dr. Sapeika
11/20	Sterling Heights - Eye Care Rec. Area	Dr. Hamburger



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Business & Finance

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BUSINESS MARKETPLACE

Marketplace features a glimpse of Oakland County Business news and notes. Write: Business Marketplace, Eccentric Newspapers, Birmingham Eccentric, 805 E. Maple, Birmingham 48009. Our fax number is (810) 644-1314.

AWARDS

BEST SERVICE PROVIDER
National Human Resource Committee (NHRC), of Farmington Hills, a professional employer organization, has been honored with the Best Service Provider award by one of its clients, SCP Enterprises of Ann Arbor. The Best Service Provider was awarded recently to NHRC President Edward Gudeman, who said the recognition is an indication of how NHRC helps companies grow. The company assumes all or part of employee-related administrative responsibilities in the workplace including payroll, legal compliance, human resources management and safety & risk benefit administration. NHRC was founded in 1991 and has 53 employees. The company reports it leases 6700 workers in 48 states.

COPC CERTIFICATION
AFFINA Corporation, of Troy, was recognized recently as the first call center to achieve full certification by the Customer Outsourcing Performance Center (COPC) of Williamsport, New York. AFFINA is a leader in providing customer acquisition and loyalty services. COPC was created in 1996 by computer industry leaders and the COPC-2000 process audits companies in 32 items or areas that are scored.

Peter Bloom, COPC president, said, "Our audit of AFFINA identified numerous strengths which not only meet, but exceed industry standards." Areas cited as superior include AFFINA's comprehensive training program for customer service representatives and its strength in developing technology crafted to meet individual clients. AFFINA's clients include Fortune 500 firms and growing technology-based companies in the computer, telecommunications, healthcare, energy, financial services, automotive and consumer products sectors. AFFINA is a privately-held company with nearly 500 employees.

SEMINARS

EMPLOYER RELATIONSHIP
Plante & Moran, LLP, and Vincam Human Resources, Inc., will sponsor a free seminar, "Financial Aspects of a Professional Employer Relationship," from 8:30 - 10 a.m. Tuesday, Oct. 7 in the Double Tree Hotel, 28100 Franklin Rd. in Southfield. The featured speaker is Marco Mulvey, CPA partner at Plante & Moran. Continental breakfast is included. Call JoAnne Graham (800) 332-3431 for information.

REDUCE WORKER COMP COSTS
Bosquett & Co., a leading Detroit insurance agency, and EBI Companies, a national specialty workers compensation carrier, will conduct a free seminar for employers on how to reduce workers compensation and associated costs 8 a.m. to 12 p.m. Wed. Oct. 15 at EBI Company, 100 Big Beaver Road, Suite 200 in Troy. The seminar "Driving

Workplace Accident Costs to Zero" will include a complimentary box lunch. Call Jim Farber, at (313) 568-9126.

FIDELITY SMALL BUSINESS
Fidelity Investments hosts a free seminar, "Selecting a Retirement Plan for Your Small Business," 9 p.m. Wednesday, Oct. 8 at Franklin Plaza, 29155 Northwestern Hwy. in Southfield. Topics will include the benefits of establishing a retirement plan; an overview of the Simple IRA plan; SEP IRAs, Keoghs, and 401(k)s; and considerations when selecting an appropriate retirement plan for your small business. Joe Maffiesoli, vice president and branch manager of Southfield Investor Center, will host. Call (800) 343-9631 for reservations.

STC
The Society for Technical Communication (STC) will host "Exploring Digital Document Solutions" 6:30 p.m. Oct. 15 at the Holiday Inn, Livonia West, 17123 N. Laurel Park Dr. in Livonia. John Wampler, National Accounts Manager for Digidox, Inc., an Adobe Systems Company, will make the presentation. Cash bar opens at 6:30 p.m., dinner is at 7 p.m. and the speaker will begin at 8 p.m. Fees are \$20 for STC members, \$30 for nonmembers; tickets for the speaker only are \$5 members and \$10 nonmembers. Call Karen Gilbert (313) 995-6187.

DATA STORAGE ROADSHOW
Compass Technology, Inc., a data storage and enterprise-wide backup technology company, in Southfield, is hosting a Data Storage Roadshow Wednesday, Oct. 9. The event is free and will feature presentations intended for companies concerned with controlling, managing and protecting their corporate data, by Compass Technology, Storage Tek (STK) and Legato Systems. Topics include backup strategies, hot database backup and DLT technology. Call (248) 223-1020 for information.

LOAN WORKSHOP
SCORE, Service Corps of Retired Executives, will host a Loan Workshop, "Lending the SBA Way," 9:45 a.m. - 12:30 p.m. Oct. 1 at the McNamara Building, 477 Michigan Avenue, Room 1194 in Detroit. The workshop will include the topics: analyzing financial statements; outline for a good loan proposal; SBA guaranteed loan proposal; and the commercial loan from a banker's perspective. Call SCORE at (313) 226-7947 for registration and information. The fee is \$20.

WHAT'S NEW

HENREDON GALLERY OPENING
Scott Shuptrine Fine Furniture in Troy opened the expanded Henredon Gallery Sept. 24 to include latest offerings from Henredon, Registry and The Ralph Lauren Home Collection. In a grand opening benefit for Children's Hospital of Michigan, a portion of continued sales through Sept. 30 from both the Troy and Novi stores will benefit The Children's Research Center of Michigan. Grand opening ceremonies included wine and hors d'oeuvres served by chef Jimmy Schmidt of The Rattlesnake Club. Silent Auction included items of interest from local celebrities.

PASTA TO GO
Pasta To Go, based in Troy, will be the exclusive sponsor of the Race Eve Pasta Dinner for the 20th Annual Detroit Free Press Mazda International Marathon. The 26.2-mile Marathon, which benefits the Multiple Sclerosis Society, runs 8 a.m. Sunday Oct. 19 from Windsor, Ontario to the finish line in Detroit. Pasta To Go will donate dinner for the 9th Annual Dinner Saturday, Oct. 18 in the Ambassador Dining Room, Cobo Hall. In addition to being a sponsor for the event, Pat Evans, CFO of Pasta To Go, will join runners in the marathon.

NEW BAKERY OWNERS
Thomas Bakery in downtown Walled Lake has a team of new owners. Linda and Bob Gregory of Hazel Park, and Joanne and Mark Fingle of Clawson, have teamed up to purchase the bakery, specializing in sugar-free baked goods such as muffins, fruit breads, cakes and frosting, all approved by the American Diabetic Association. Dieters can enjoy fat free items from the bakery as well. Linda Gregory, a trained pastry chef from Oakland Community College's culinary arts program, will feature custom decorated cakes. "If a customer brings in a photo we can create a custom design," Gregory said.

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