# CITY OF FARMINGTON HILLS 31555 ELEVEN MILE ROAD FARMINGTON HILLS, MI 48336-1165 (248) 474-6115

### ADVERTISEMENT

The City of Farmington Hills Purchasing Division will solicit scaled bids during the next thirty (30) days for the following products and/or services: Thermal Imaging Camerus Conversion of Senior Van

Specifications may be obtained by contacting the Central Services
Department. All bids must be submitted in accordance with the bid
specifications.

specifications.

The City of Farmington Hills reserves the right to accept or reject any or all bids, either in part or in whole, to waive any formalities and to accept the bid which it believes to be in the interest of the City.

KATHRYN A. DORNAN City Clerk

The following reports were ecently filed with the Farming-on Hills Police Department:

Inch Hills Police Department:

RAMPAGE THWARTED

A man pushed or punched five
people Nov. 23 in businesses
along Grand River in southeast
Farmington Hills, before his capture by police.

Police were called at 2:05 p.m.
to the West River Plaza, after
witnesses said a man, 6 feet 2
inches and 180 pounds, had
either pushed or punched five
putrons at Funcaland, the 99
Cents store and Michigan
National Bank and Michigan
National Bank and Michigan
According to the report filed
with police, the man continued

south on Grand River punching out window panes of vacant buildings with his fist.

The man was tackled by a store security guard and got a bloody nose, then escaped and ran into the Sitar Restaurant where he grabbed a bottle of alcohol and tried to leave. Police arrested the man on charges of assault and battery.

TOOLS TAKE

assault and battery.

TOOIS TAKEN

Power tools including a
Dewald compound miter saw
and a compressor were reported
stolen Nov. 21 from a locked construction trailer parked near a
garage on Eldred Street.
According to a report filed with

Farmington Hills police, a lock was cut to allow thieves in the trailer. There was no physical evidence at the scene, the report continued.

**POLICE CALLS** 

continued.

CELL PROME OONE

Hills police got a report Nov.
22 that a Motorella cell phone
and cord were taken from a Jeep
Grand Cherckee parked at the
Farmington Medical Arts building, 23800 Orchard Lake, after a
thief smashed a window to get

WINDOWS SMASHED
Hills police were told Nov. 22
that the driver's side window to
a 1993 Ford Ranger parked on

Greythorne Trail was smashed by a blunt object.

Noighbors earlier heard two loud 'bangs,' possibly the sound of the window being struck, according to the police report. Nothing was reported missing from inside the car.

A window to a 1994 Fort Thunderbird parked at Briarwyke and Appleton Drives was also reported smashed Nov. 23. Nothing was reported taken from the car. The owner estimated the damage at \$300, according to the Hills police incident report.

## CABLE CONNECTION

## What to do when the cable's out

They say you never really appreciate something till it's gone. And we certainly experienced that last week when cable was cut in a large portion of Farmington and Farmington Hills.

Farmington and Farmington Hills.

Phones rang off the hook. But that didn't bring the cable up any fastor. Now that Time Warner brings us cable on fiber optic lines, the repair can often be longer and more expensive.

Last Monday, an independent contractor accidentally cut the lines at 12 Mile and Halsted. That eliminated cable for all customers North of Grand River and East of Halsted. Time Warner's offices are right around the corner, and they had crews on the scene right away. General Manager Bob McCann tells us his crews were working around the clock, but almost 150 fibers were cut, and that took time to repair. Cable was up the following afternoon.

Meanwhile, frustrated cable

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Meanwhile, frustrated cable subscribers were getting a busy signal when they tried to call Time Warner for a repair.

McCann says that's because everyone was calling in at the same time. same time

So, here's what you should do when there's a cable outage:

So, here's what you should do when there's a cable outage:

1) Call Time Warner at (248) 553-7300 or (734) 422-2810. If the line is busy or goes unanswered, it's likely that others are also calling and they are aware of the problem. But try again later, to be certain.

2) If you want to confirm that Time Warner knows about the problem. Call the repair line at (248) 553-7303. You'll get an automated attendant. But if you keep pushing I, you'll eventually get to a recording of current cable problems.

3) Be sure to request a refund for the time you were without cable. Then check your cable bill, to make sure you received therfund. If you can't get through immediately, don't forget to call later to request that refund.

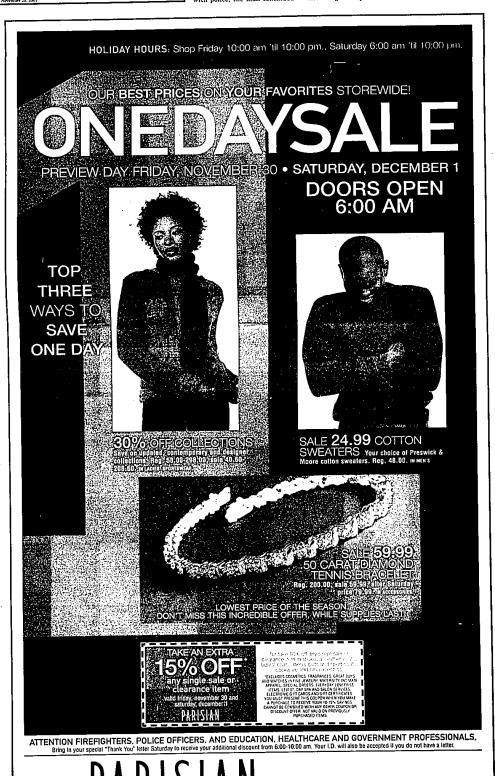
Normally, Time Warner does not give automatic refunds since they say they can't pinpoint exactly which customers were without service with any given outage. However, since they confirmed the location on this outage. SWOCC (the Southwestern Oakland Cable Commission) requested rofunds for this 24-hour period (November 12 and 13) to all customers north of Grand River and East of Halstendand Cable.

Check your next bill. If you lidn't get the refund, call Time Warner.

Warner.
Caren Collins is the Executive',
Director of the Southwestern
Oakland Cable Commission. The
next SWOCC meeting is at 5:30
p.m. Tuesday, Nov. 27, at Farmington Hills City Hall. The next
CAC meeting is at 7 p.m. Tuesday, Dec. 11, at SWOCC.

## 4-Legged Friends hosts anniversary

4 Legged Friends Daycare in Farmington Hills will celebrate its one year anniversary noon-4 p.m. Sunday, Dec. 2.
Dogs can have their photos taken noon to 1 p.m. with the remainder of the celebration being a human only event.
There will be training demonstrations at 1:30 p.m. and 3 p.m. For information, call 474-4100.



YOU'RE SOMEBODY SPECIAL