



BILL MUESLER/OBSERVER

Mike Hearsch-business analyst, Sukhpal Dhillon-Chief Operating Officer, and Kashif Latif- software technical architect worked on the project.

SOFTWARE

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with a large university, said TSC Chief Operating Officer Sukhpal Dhillon.

TSC spent \$700,000 to launch the program into the market and spent about one and half years developing it, Dhillon said. Winning an award at the SmartZone Entrepreneur Boot Camp for EZclaims.com was great news for the company, which opened in 1997.

"The response we have had has been very pos-

itive," said Dhillon.

The company expects to get ISO 9000 certification soon that will help promote the company's good standards practices and quality assurance levels, he said. Some of the company's clients include the University of Michigan School of Business and Institute for Social Research and Wayne State University and automotive suppliers.

EZclaims.com will be at more IT shows in the new year, Grewal said.

Contact EZclaims.com at (248) 848-1484.

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GRACE

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Farmington is home, Glenn said.

After he graduated from college, he thought he'd try living and teaching in Fenton, but he came back to Farmington to work at his father's insurance business, taking a leave of absence.

"And I never went back," he said.

The insurance business was started out of the family-owned Ford dealership also located on Grand River, Glenn said.

Claire Grace also ran the

Grace Hotel in downtown Farmington.

Glenn said what he liked about Farmington High, for one thing, it was close to home. His father played basketball and saxophone and was born in the Grace Hotel.

"He was valedictorian and he made the graduation speech," Glenn said, adding his grandfather was a radio operator for freighters in the Great Lakes during World War II.

The tradition of high achievement was passed on to Adriane, who now attends Central Michigan University. On top of graduating with honors, she was on the pom squad and tennis teams all

four years. In her last year, she was co-captain of pom poms and tri-captain of the tennis team, said her mother.

Adriane said, "It's cool to know we've been in Farmington so long. So many people move away, but (our family) just stayed here."

Glenn said Farmington appeals to him because the community has an identity.

"There's an underlying current of belonging," he said of the family tradition. He said there's a sense of well being to it.

"You look for connections that make sense out of life," he said.

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OFFER

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hope the council would end with a unified position.

"I hoped it would become very clear to all of us, and that's exactly what happened," she said, noting the vote to extend Pastue an offer was unanimous. Bush was impressed by his knowledge, background

and experience in municipal government. "A lot more came out in the second interview," she said. While a deal hasn't been signed, Bush is confident Pastue will be a good fit in Farmington. Still, as an experienced business person, she knows nothing's etched in stone yet.

"It's just like a real estate closing," said the long-time Realtor. "It's not done until it's done."

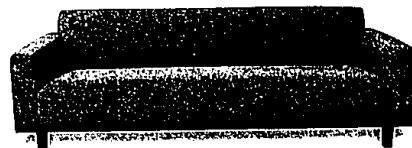
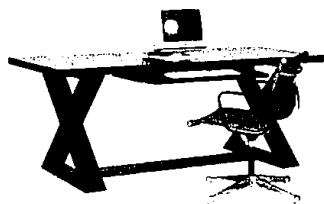
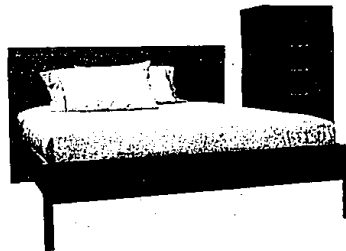
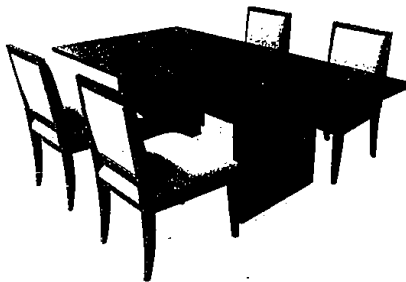
City officials will meet today at 5 p.m. to discuss the appointment of an interim city manager.

Laubhoff leaves the first week in January; Pastue indicated his contract with Isabella County required a six-week notice of termination, although he indicated there might be some flexibility with dates, Mitchell said.

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