



**cloudLibrary™**  
by bibliotheca

## CloudLink FAQ

### **What is CloudLink?**

CloudLink is a partnership between libraries to share digital materials. The Farmington Community Library (FCL) has joined other participating Michigan CloudLink libraries to share CloudLibrary eBook and eAudiobook collections. With CloudLink, Farmington Community Library cardholders not only have access to the titles in FCL's CloudLibrary collection, but will also have access to the over 120,000 titles that are available through the other participating libraries.

### **Do I have to learn how to use another app?**

No. You will still use the CloudLibrary app to access CloudLink materials. The app will be the same, except now you will have access to thousands more eBook and eAudiobook titles.

### **How do I find CloudLink content?**

All of the available eBooks and eAudiobooks (not on hold, not checked out) in the MI CloudLink group can be checked out by FCL cardholders. All available titles will show up in the CloudLibrary app. Titles owned by other libraries will show up in our catalog only if we already own them. Copies from other libraries that are checked out or on hold will not show up in the app or the catalog.

### **As a Farmington Community Library cardholder, how do I check out an eBook from one of the other libraries in CloudLink? How long do I get it? How do renewals work?**

The check out process is the same for CloudLibrary and CloudLink content. For eBooks not owned by FCL, our same renewal and check out rules apply, even if another library has different check out rules. At FCL, our loan period is 21 days.

### **Can I place holds on CloudLink items owned by other libraries?**

FCL cardholders are not able to put other libraries' eBooks on hold. Patrons from other libraries are not able to place holds on eBooks owned by FCL. That said, if BOTH libraries own the same title, then available items from other libraries would be used to fulfill holds. This makes your wait time faster for items that multiple libraries own.



**Main Library**  
32737 W. 12 Mile Road  
Farmington Hills, MI 48334  
(248) 553-0300

**Farmington Branch**  
23500 Liberty Street  
Farmington, MI 48335  
(248) 553-0321